



Usha Mohan is the co-founder and Managing Director of Triumph India, Bangalore, a Technical writing and Documentation services company. Prior to starting Triumph India she had worked in Andhra Bank and WIPRO. She is an MBA from IIM-B, gold medalist from Osmania University, and a Science Talent scholar. As one of the senior Tech-Comm professionals in India, she has pioneered the concept of offering Technical Writing as an outsourced service. Today, Triumph India is the largest pure play, 150 strong technical writing services Indian company having its offices in India, China and USA. She brought in the quality processes and metrics to the delivery, probably the first such definition in the Industry. She has been championing the profession and the community by her active participation in multiple forums. She is an active member of STC , the Society for Technical Communication. She brings extensive hands-on experience in executing large scale documentation projects.

She has also been instrumental in setting up the first Quality Management System (QMS) for documentation projects. The QMS setup at Triumph for this kind of outsourced project management activity is again first of its kind in the world.

Apart from managing Triumph, she spends time on social initiatives. She is a member of the Rotary Club of RT Nagar and actively participates in their social initiatives. A sports and nature enthusiast, she plays table tennis, tennis, and loves trekking! An amateur veena player and an avid reader, she loves to cook, play scrabble, and shoot pictures of her family!